



Appreciation to Partners of e-Filing in YA 2014

IRAS provides e-Services that are designed to enhance taxpayers' and tax agents' experience when transacting with IRAS, while helping them gain productivity and save time. The e-Filing of Form C-S, launched in 2012, and the pilot launch of Form C e-Filing in 2014 are two of such e-Services.

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We are pleased to feature 15 Tax Agents who have strongly embraced e-Filing Form C-S for YA 2014 and have been key partners of IRAS in leveraging on technology to improve the productivity of the tax industry. There are certainly other firms who have been part of this technological and productivity journey and we hope to feature some of them in the future as well.

The 15 Tax Agents are:

Five tax agent firms with the highest number of Form C-S clients e-Filed in YA 2014 (in no order of ranking)

- STEPHEN MCLAREN CONSULTANTS PTE LTD
- KRESTON DAVID YEUNG PAC
- FMD 2008 PTE LTD
- HAWKSFORD SINGAPORE PTE LTD
- CONTACTONE PROFESSIONAL SERVICES PTE LTD

Five tax agent firms with the highest percentage of Form C-S clients e-Filed in YA 2014 (in no order of ranking)

- MICHAEL FAITH CONSULTANTS PTE LTD
- SOAS PTE LTD
- BRIDGE 2 BIZ CONSULTING PTE LTD
- LOW & KOO CONSULTANTS
- HIL ASSOCIATES PTE LTD

Five tax agent firms with the most improved Form C-S e-Filing rate in YA 2014 (in no order of ranking)

- ROYAL MANAGEMENT SERVICES (SINGAPORE) PTE LTD
- P G TAX SERVICES PTE LTD
- C. N. TIEW ASSOCIATES PTE LTD
- DP MANAGEMENT PTE LTD
- ARDENT BUSINESS ADVISORY PTE LTD

Feature of Top 15 e-Filing Tax Agent Firms

Five tax agent firms with the highest number of Form C-S clients e-Filed in YA 2014 (in no order of ranking)

STEPHEN MCLAREN CONSULTANTS PTE LTD

Stephen McLaren Consultants Pte Ltd (now amalgamated to Vistra Corporate Services (SEA) Pte Ltd) provides tailored trust, fiduciary, fund and corporate services. Filing of Form C-S eliminates the requirements for Tax Returns to be signed for submission and expedites filing of the Returns for more than 250 of the firm's small to medium-sized clients. Efficiency and productivity were significantly enhanced by the process.

“Initially, our Tax staff were apprehensive about filing Form C-S when it was first introduced in YA 2012. However, having the option to e-File the Form C-S proved invaluable in terms of overall efficiency and time savings. The extension of the deadline to e-File the Form C-S by 15 December is most appreciated by our clients.”



www.vistra.com

KRESTON DAVID YEUNG PAC

As a tax agent firm with accredited tax professionals for Income Tax and GST, Kreston David Yeung PAC offers a comprehensive range of services:

- Tax compliance and advisory work for Corporate and Individual clients
- Assisting and advising on GST and the ASK programme

Easy accessibility to the IRAS Tax Portal has led to less paper work and increased productivity of staff. Thus, the firm has successfully submitted their clients' tax returns before the due date.

“E-Filing with built-in validations helped us to minimise errors. The E-Filing portal is available 24 hours a day and has given us the flexibility to file at our own convenience. It is easier to manage a client's file as there is less paper work as compared to paper-based filing where we need to make photocopies. The draft version of Form C-S has made our job easier and faster as we use it to get the client's approval for submission. The processing time of the finalisation of assessments is faster when we e-Filed the tax return.”



www.davidyeung.com.sg

FMD 2008 PTE. LTD.

FMD 2008 provides advisory services for the following specialized areas:

- Local individual tax;
- Local corporate tax including claims for Productivity and Innovation Credit (PIC);
- Withholding tax including application for certificate of domicile;
- Statutory requirements for tax submission; and
- Tax query from regulatory authorities.

The firm has taken advantage of the features in the e-Filing system, such as "iHelp", "save draft" functions and auto-computation, to minimize the filing errors. With the instant acknowledgement feature, they are able to give their clients timely assurance that the tax submission is successful.

“E-Filing brings us convenience with the extension of the filing due date till 15 December. It is environmentally friendly and easy to use and we are able to achieve time and cost savings compared to manual filing. It helps to reduce the paper usage and cut down our filing costs such as postage, courier and printing.”



www.theaccountants.com.sg

HAWKSFORD SINGAPORE PTE. LTD.

At Hawksford Singapore, the main corporate tax service is to assist clients to fulfil the statutory requirements via timely and accurate corporate tax submission. As most of their clients are eligible to submit Form C-S, they have benefitted greatly from this initiative.

The e-Filing service introduced by IRAS has helped to clear the bottleneck situation by extending the filing due date to 15 December. Alleviating the stress of having to file all returns by 30 November, it has improved the level of accuracy from the preparer and resulted in reduced time spent by both preparer and reviewer. Thus, the firm is able to fulfil their promise to their clients.

“We are very satisfied with the e-Filing experience as it is user-friendly and it saves the hassle of having to keep a copy manually in the file which minimises paperwork. Besides being environmentally-friendly, the e-Filing service also gives us a peace of mind. With instant electronic acknowledgement upon submission of the tax returns, we can be sure that our clients will receive a timely and efficient service.”



CONTACTONE PROFESSIONAL SERVICES PTE. LTD.

ContactOne provides accounting and taxation services for Singapore SMEs at an affordable fee. The e-Filing of Form C-S has greatly enhanced their effectiveness in service delivery with a shorter turnaround time. With the iHelp links and automated computation of certain figures, the firm has successfully eliminated calculation errors. As a result, the time spent per engagement is reduced and these savings were passed on to their clients.

“Form C-S e-Filing has made it easier for tax agents to prepare for tax submission in many ways. The process is relatively straight forward for the preparer. Draft copies can be used for reviews and approvals prior to the submission, and the preparer does not need to re-complete a new form if there are amendments to be made! We've definitely experienced less writing and re-work time with e-Filing.”



www.contactone.com.sg

Tax agent firms with the highest percentage of Form C-S clients e-Filed in YA 2014 (in no order of ranking)

MICHAEL FAITH CONSULTANTS PTE LTD

Michael Faith Consultants offers corporate secretarial services, accounting services, payroll management services and tax services. As a tax agent, the firm is responsible for preparing annual Income Tax Returns and accompanying income tax computations for its clients. To deliver efficiency to its clients, the firm has adopted e-Filing of Form C-S. With e-Filing, once the firm has obtained the approval from their clients via email, it can proceed to e-File on their behalf without waiting for the physical signed copy of Form C-S to be forwarded to the tax authority. This process has enhanced its productivity and efficiency in tax filing.

“E-Filing of Form C-S has been relatively easy and user friendly. The tax payable shown at the end of the filing is particularly helpful which assists in ensuring that the tax computation is correct.”



www.mfc.com.sg

SOAS PTE. LTD.

SOAS provides tax computation and submission services to mainly small and medium-sized companies

in Singapore at very competitive pricing. E-Filing is integral to the firm's move towards embracing information technologies and streamlining work procedures. This helps the firm manage and store information efficiently and thus, reduces duplicative documentation and saves man hours. This is beneficial to the environment as printing and paper consumption are reduced. E-Filing enables the firm to provide prompt acknowledgement of tax submissions to clients.

“SOAS took on e-Filing of Form C-S as a deliberate choice to save man hours, paper and work documentation. SOAS staff found e-Filing to be a smooth and flexible process as it has enabled them to submit tax filing either at SOAS or at the client's office at any time. E-Filing minimises paper handling and is in line with internal processes and work environment of SOAS. Submissions of tax returns are acknowledged promptly after each e-Filing is completed which is not the case for postal submissions. SOAS looks forward to IRAS introducing e-Filing of Form C for Year of Assessment 2015 this year.”



www.soas.com.sg

BRIDGE 2 BIZ CONSULTING PTE. LTD.

Bridge 2 Biz Consulting is an independent provider of business and corporate secretarial, advisory, planning and management services. It covers tax services such as preparation of tax computation, PIC submission, e-Filing of ECI & Form C-S online for companies, partnerships and sole-proprietors. One of the firm's visions is to provide timely and accurate advice and service for its clients. To achieve that, the firm has sought to increase their efficiency through e-Filing.

“E-Filing of Form C-S saves time & saves the earth.”



www.bridge2biz.biz

LOW & KOO CONSULTANTS

Low & Koo Consultants assists clients in the preparation of tax computation & filing of Form C-S. E-Filing of Form C-S has enhanced their firm's productivity as they are able to file to IRAS anytime of the day.

“E-Filing Form C-S is a breeze. It is more simple and convenient compared to the manual hardcopy filing.

With the acknowledgement of each Form C-S e-Filing, we are rest assured that the forms are filed successfully. In addition, we are able to confirm that we have correctly entered the figures and the computations are accurate, based on the estimated chargeable tax given by IRAS.”

Five tax agent firms with the most improved Form C-S e-Filing rate in YA 2014 (in no order of

ranking)

ROYAL MANAGEMENT SERVICES (SINGAPORE) PTE LTD

Royal Management Services (Singapore) provides tax services that include company and individual tax matters, specifically in the following areas: preparing and lodgement of income tax returns for corporate, partnership and individuals; advice on GST; tax planning for corporate and individual; and advice on optimizing the use of tax incentives and rebates. The e-Filing service reduces administrative work for the firm and allows the firm to devote its resources for future expansion. It also allows the firm to transfer the cost-savings and provide cost effective services to its customers.

“E-Filing of Form C-S has saved us time from mailing the documents to IRAS and we can get instant confirmation of the submission status. The e-Filing system is user friendly as it will prompt us when there are some mistakes. Customers do not have to physically come down to sign the Form C-S which is the case for the paper submission mode. E-Filing has improved the approval turnover of clients' tax returns, enabling us to meet our scheduled target. The process is fast and has saved us money and time.”



www.rmsgroup.com.sg

P G TAX SERVICES PTE. LTD.

With its company size, P G Tax Services is able to enjoy a critical mass to provide responsive and personalised services, offering in-depth knowledge, experience and skill in tax services. To do these, the firm has quality checks in place and highly wired networks for tax e-Services, including e-Filing. Staff efficiency and productivity has improved due to the time saved from the manual preparation of tax forms in the past.

“The online Form C-S is easy to use and requires minimal training. It generally helps to cut down time spent on updating basic information of the client. No more worrying whether the hard copy Form C-S can reach us on time for the tax return filing! The ease and convenience of e-Filing anytime and anywhere, especially appeals to our clients and us in this highly digital and mobile age. With e-Filing of Form C-S, we can definitely accomplish more in less time!”



www.pgonline.sg

C. N. TIEW ASSOCIATES PTE LTD

C. N. Tiew Associates provides taxation compliance administration and taxation advisory services. To help its clients file on time and accurately, the firm has subscribed to e-Filing which reduces administrative work like checking on return status and enables more of their time to be spent on the actual tax filing for their clients.

“Companies need to ensure that their accounts and tax returns are submitted on time each year and tax position is cleared with IRAS. Before e-Filing of Form C-S was implemented by IRAS, one of our team members will need to login and check return filing status online everyday for physical form sent to IRAS. By using e-Filing of Form C-S, we receive instant confirmation of the submission and save time for tracking whether paper forms were received by IRAS.”



www.cntiew.com.sg/tax.html

DP MANAGEMENT PTE. LTD.

DP Management is a provider of accounting and management services. It adopted e-Filing as it helped to improve the firm's productivity.

“E-Filing really saves us time and manpower resources. It also improves the accuracy of the tax filing due to built-in validation checks.”



www.dpgroup.com.sg

ARDENT BUSINESS ADVISORY PTE. LTD.

Ardent provides tax compliance and advisory services. At Ardent, the employees embrace technology as they believe it is one of the key drivers of productivity and clients' satisfaction.

The firm advocates e-Filing as it allows taxpayers to have verifiable proof of delivery with an instant acknowledgement of filing at the push of a button. Filing becomes more efficient as e-Filing mitigates the inherent risk of human error and reduces the cost of overhead in manual filing, such as printing, copying and mailing documents.

“Embracing e-Filing enables us to spend our time more efficiently and provide clients with better service and value.”



www.ardent.com.sg

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FORM C e-FILING (PILOT LAUNCH)

IRAS launched a pilot run of the Form C e-Filing in the Year of Assessment (YA) 2014. A group of public accounting firms and companies participated in this initiative. With their support, a total of 2,111 eForm C were filed successfully.

We would like to express our appreciation to the following public accounting firms and companies who participated in the launch.

Public Accounting Firms

Bulk Submission via External Value Network (EVN)

- Ernst & Young Solutions LLP

Submission via myTax Portal

- Accountingbpo.com Pte. Ltd.
- Acutus Tax Services Pte. Ltd.
- Ascentiatax Services Pte. Ltd.
- Chua Soo Chiew Tax Services Pte. Ltd.
- Corporate Compliance Services Pte. Ltd.
- Crowe Horwath First Trust Tax Pte. Ltd.
- CSK Corporate Consultants Pte. Ltd.
- Foo Kon Tan Grant Thornton LLP
- Jasmine Chua & Associates
- Jee Ah Chian & Company
- Low, Yap & Associates
- Luther Corporate Services Pte. Ltd.

- Mazars LLP
- Mohamed Fazluddin & Partners
- Nexia TS Tax Services Pte. Ltd.
- Ng Lee & Associates - DFK
- One Tax Services Pte. Ltd.
- P G Tax Services Pte. Ltd.
- P.C. Lee & Co
- Pioneer Management Services Pte Ltd
- Robert Tan & Co.
- RSM Chio Lim LLP
- SCS Global Professionals (S) Pte. Ltd.
- Shanker Iyer Consultants Pte Ltd
- Soo Geok Keen & Co
- Spring & Associates PAC
- Steven Tan Russell Bedford PAC
- Tan, Chan & Partners
- Y.C. Lee & Co.

Companies

Submission via myTax Portal

- 1855 The Bottle Shop Pte. Ltd.
- Benair Freight Pte. Ltd.
- Bethesda (Ang Mo Kio) Kindergarten Pte. Ltd.
- Capital Asia Group Pte. Ltd.
- Dinamic Oil Asia Pacific Pte. Ltd.
- Edge Insurance Brokers (Singapore) Pte. Ltd.
- ET Designers Pte. Ltd.
- Ever Fresh International Pte. Ltd.
- For The Love Of Laundry Pte. Ltd.
- GE Pacific Pte Ltd
- Hue Landscape Pte. Ltd.
- Hwa Ming Trading Pte. Ltd.
- Imer Oru Far East Pte. Ltd.
- Iyer Corporate Services Pte Ltd
- Japacks International Pte. Ltd.
- JD Cargo Express Pte. Ltd.
- Jet Quay Pte. Ltd.
- Jusequity Law Corporation
- Kambara Kisen Singapore Pte. Ltd.
- Keppel Corporation Limited
- Little Red Ants Creative Studio Pte. Ltd.
- Marine & Offshore Integrated Logistics (S) Pte. Ltd.
- Newcastle Clinic Pte. Ltd.
- P.K. Auto Parts Pte. Ltd.

- PFC (Singapore) Pte. Ltd.
- Pinetree Capital Partners Pte. Ltd.
- Press 1 Design (S) Pte Ltd
- Reap International Group Pte. Ltd.
- Shell Seraya Pioneer (Pte) Ltd
- Systems Cool Pte Ltd
- Vinicole Asia Pte. Ltd.

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